**Reference Links for project proposed-**

1. <https://aws.amazon.com/connect/>
2. <https://www.flatworldsolutions.com/call-center/articles/aws-cloud-migration-transforming-call-centers.php>
3. <https://www.evolveip.net/implementing-an-in-house-call-center-checklist>

**YouTube-**

1. Amazon Connect Webinar - Create an Exceptional Contact Center Experience on AWS - <https://www.youtube.com/watch?v=xOkcpF_4ZvI&t=2236s>
2. Building Call Centers with Amazon Connect - <https://www.youtube.com/watch?v=WESBp_Sg7cg&t=17s>
3. Create Your Own Amazon Lex Chatbot - <https://www.youtube.com/watch?v=Gy0C9g16DW0>
4. We can enable cloud calling with other cloud platforms like

Oracle Cloud - [https://docs.cloud.oracle.com/en- us/iaas/Content/Identity/Tasks/callingservicesfrominstances.htm](https://docs.cloud.oracle.com/en-%20%20us/iaas/Content/Identity/Tasks/callingservicesfrominstances.htm)

**Cloud Computing Prospective Project Links-**

1. <https://nevonprojects.com/cloud-computing-projects/>
2. <https://1000projects.org/projects/cloud-computing-projects>
3. <https://www.skyfilabs.com/project-ideas/latest-projects-based-on-Cloud-Computing>
4. <http://cloudcomputingprojects.net/data-security-in-cloud-computing-projects/>